

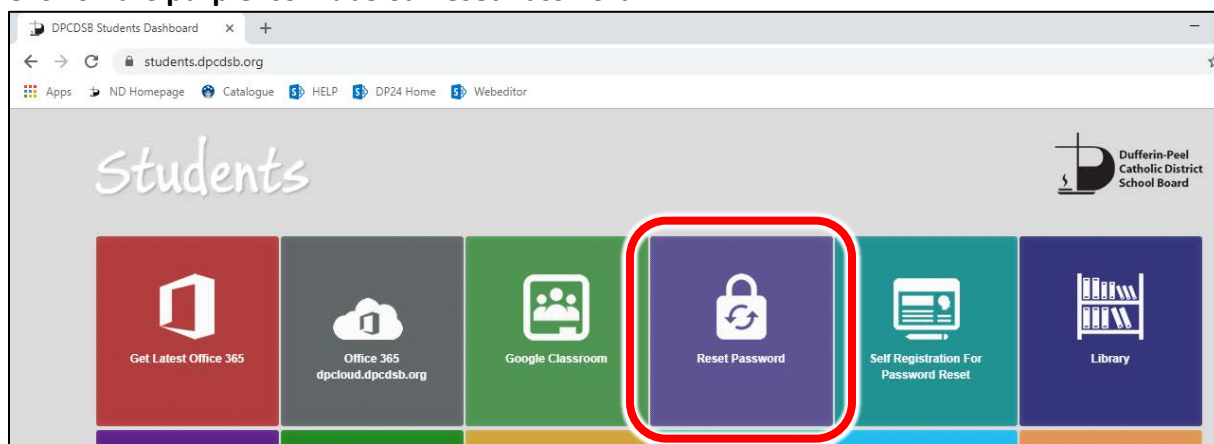
# Resetting Your Student Password

Good news! Students are able to change/reset their own password using the password reset tool. **Note: you will need to register before being able to reset!**

REMEMBER: You will need to forget the WiFi network and log back in when you change your password.

## To reset your password:

1. Go to <http://students.dpcdsb.org> on any computer or device.
2. Click on the **purple icon** labeled **Reset Password**.

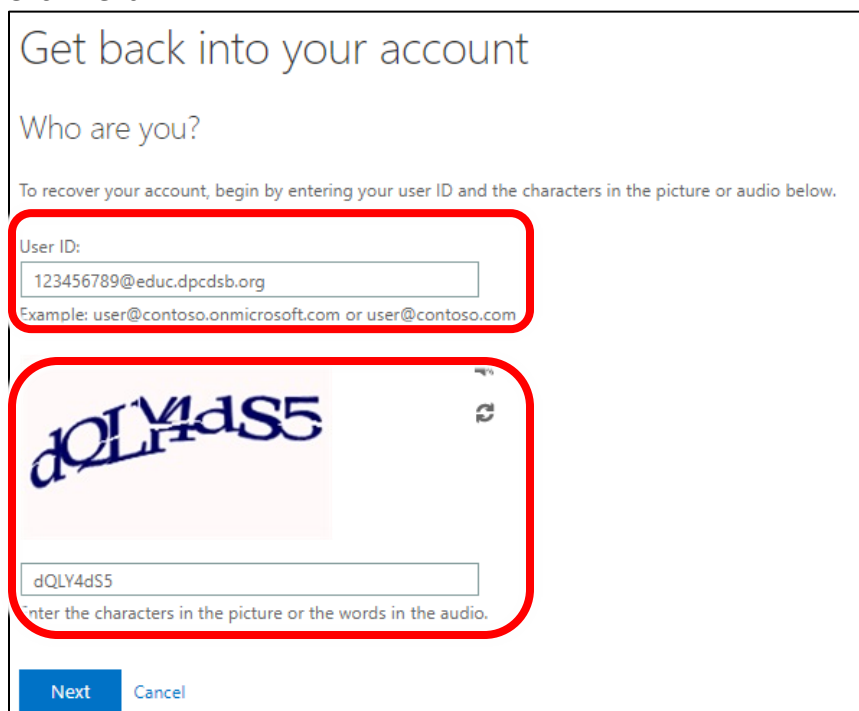


3. Enter your user ID.

**\*Make sure you are using your studentnumber@educ.dpcdsb.org as your user ID!**

Fill in the verification/captcha field with the characters shown.

Click Next.

A screenshot of a web page titled 'Get back into your account'. The page asks 'Who are you?' and provides instructions to recover the account by entering the user ID and characters from a captcha image. The 'User ID' field contains '123456789@educ.dpcdsb.org' and is highlighted with a red box. Below it is a captcha image showing the characters 'dQLY4dS5' and is also highlighted with a red box. A text input field below the captcha contains the characters 'dQLY4dS5'. At the bottom, there are 'Next' and 'Cancel' buttons.

4. Click **Email** or **Text/Call** to send a verification code (depending on your verification method).

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Email my alternate email

You will receive an email containing a verification code at your alternate email address (pe\*\*\*\*\*@mail.com).

**Email**

5. When you receive the verification code, **enter it into the provided field. Click Next.**

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Email my alternate email

We've sent an email message containing a verification code to your inbox.

492155

**Next** Are you having a problem?

6. **Choose and enter a new password twice. Click Finish.**

You cannot choose a password you have used before.  
Your password must have at least 8 letters or numbers.

Get back into your account

verification step 1 ✓ > **choose a new password**

\* Enter new password:

\*\*\*\*\*

\* Confirm new password:

\*\*\*\*\*

**Finish** Cancel

7. You will be given a confirmation!

Get back into your account

✓ Your password has been reset

**ANY TIME YOU RESET YOUR PASSWORD YOU MUST FORGET THE WIFI NETWORK AND SIGN BACK IN!**