



January 21, 2022

Dear Parents/Guardians,

Student Transportation of Peel Region (STOPR) would like to take this opportunity to update you on how COVID-19 and public health isolation requirements are impacting our School Bus Operators.

We continue to experience a higher-than-normal rate of school bus driver absences due to illness and self-isolation related to COVID-19.

Our bus companies are utilizing spare drivers to cover off medical leaves, appointments, vacations and as a last resort STOPR is still having to cancel some routes/runs on a temporary basis. If a bus route/run is cancelled due to COVID-19, it will be cancelled for approximately 5 to 10 days.

All cancelled bus routes/runs will be posted on the STOPR website as soon as possible. Therefore, it is important that parents/guardians and students are checking the STOPR website and the "*Delayed Buses*" page daily, to monitor the status of their morning route/run and their afternoon route/run. Click here to check the status of your runs: <https://businfo.stopr.ca/Cancellations.aspx>

It is Important that parents/guardians monitor both their morning and afternoon transportation as some students travel to school in the morning on one bus route/run and then travel home in the afternoon on a different bus route/run. Therefore, it is possible that your transportation may be cancelled in the morning but not in the afternoon or vice versa.

We strongly encourage all parents/guardians to create an account with STOPR and sign up to receive our automatic "transportation alerts." These alerts will include late bus route/run information, cancelled notifications as well as an "anticipated return to service" date for any cancelled runs.

By creating an account with STOPR, you will also have full access to your child's transportation information including their bus route and run number. Click here to create an account: <https://www.stopr.ca/student-transportation/information/Pages/default.aspx>

Please continue to follow us on twitter @STOPRinfo and monitor our website STOPR.ca for the most up to date transportation information and important updates.

Thank you for your ongoing support and understanding as we continue to work through the challenges of COVID-19 and the new variant.

Sincerely

Your Student Transportation of Peel Region (STOPR) Team